

# Cross Organisational Transformation Programme



Cheryl provides highly intelligent and bespoke solutions to the even most complex and seemingly intractable of challenges.

Cheryl is comfortable working across multi-faceted strategic partnerships, able to understand, navigate through and make sense of complex organisational and geographical boundaries.

Through Cheryl's honest, open and personal approach she very quickly builds credibility and trust across stakeholders from the most senior Board member to relatively junior colleagues within her own and partner organisations; she has a superb ability of being able to provide objective challenge, make time to listen and yet successfully support those who initially struggle to see the bigger picture even when she's under significant pressure.

*Simon Robson*  
*Director, Staffordshire & Stoke*  
*Social Services*

## Background

North Staffordshire Health & Care Economy consistently failed to achieve national targets and was in special measures.

## Activity

### KayHill Consulting:

Were engaged as Interim Director to lead the cross organisational transformation programme.

- Developed and implemented system governance
- Designed / facilitated strategic planning events
- Managed delivery of the programme & cross organisational teams
- Engagement and relationship management of CEOs
- Developed system plan
- Designed and developed effective measurement of system changes
- Developed team members

## Results

- Succeeded in improving system targets
- Succeeded in driving more effective system responses to ongoing challenges